

Women's Care Florida - North Florida OB-GYN

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

North Florida Ob-Gyn complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. North Florida Ob-Gyn does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

North Florida Ob-Gyn:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Practice Administrator of the practice or office location where you are being seen as a patient. If you believe that North Florida Ob-Gyn has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Erin Marmelstein, VP of Operations North Florida, 11437 Central Parkway # 105, Jacksonville, FL 32224. Phone number (904) 472-2300, Fax 904-472-2330 or email emarmelstein@nfobgyn.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Erin Marmelstein, VP of Operations North Florida Ob-Gyn, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
 200 Independence Avenue, SW.
 Room 509F, HHH Building
 Washington, D.C. 20201
 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Tagline Informing Individual with Limited English Proficiency of Language Assistance Services

English	ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1 - (904) 472-2300.
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1 - (904) 472-2300
French Creole	ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1 - (904) 904-472-2300.
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1 - (904) 472-2300.
Portuguese	ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1 - (904) 472-2300.
Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1 - (904) 472-2300.
French	ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1 - (904) 472-2300.
Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1 - (904) 472-2300.
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1 - (904) 472-2300.
Arabic	(904) 472-2300 ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1 - (رقم هاتف الصم والبكم)
Italian	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1 - (904) 472-2300.
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1 - (904) 472-2300.
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1 - (904) 472-2300. 번으로 전화해 주십시오.
Polish	UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1 - (904) 472-2300.
Gujarati	જાહેરાત: જો તમે અંગ્રેજી બોલો છો, તમારે ધિક્કાર અથવા અન્ય ભાષા સહાયતા સેવાઓ પાછળથી મુફમાં મળી શકે છે. 1 - (904) 472-2300.
Thai	เรียน: หากคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1 - (904)472-2300.